



2020

EMPLOYEE BENEFITS

YOUR BLUE KC MEMBER ID CARD – PHARMACY TIPS

Effective January 1, 2020, Blue KC partnered with OptumRx as their Pharmacy Benefit Manager (PBM) — a change from their previous partner, Express Scripts. For more information, visit www.bluekc.com/pharmacy. With this new partnership, we wanted to provide you with eligibility verification tips. ***If your provider or pharmacy is unable to verify eligibility, please see the below tips:***

- Have the pharmacy enter your **member ID** without the 3-letter prefix, include the 2-digit suffix.
 - They should not include the prefix in the red box.
- Call Blue KC Pharmacy Customer Service number on the back of your member ID card:
 - **816-395-2023**

For specific pharmacy assistance, call:

- **Specialty pharmacy:** 1-855-427-4682
- **Mail Order/Home Delivery:** 1-844-579-7774

- Make sure your pharmacy has **OptumRx** as **processor**:
 - BIN # 021825
 - PCN: IRX
 - Group: BLUEKC



Remember, you can view your Blue KC Member ID Card digitally by following the below steps:

1. Log into www.MyBlueKC.com.
2. Under “My Information” — Quickly view, print or email a copy of your member ID card.

Not registered, but still need an ID card?

1. Go to www.MyBlueKC.com and click “register.”
2. Click the link under “Don’t have your ID card?”
3. Follow the instructions — you’ll be asked to provide some general information and answer questions to verify your identity